



**Miles Joseph Eliason**  
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## Education

- The Art Institutes International Minnesota, Minneapolis, Minnesota** December 2009  
Associate of Applied Science degree in Web Design & Interactive Media
- The Art Institutes International Minnesota, Minneapolis, Minnesota** December 2008  
Associate of Applied Science degree in Graphic Design

## Skills

- HTML/CSS
- Adobe Photoshop
- Adobe Illustrator
- Adobe Lightroom
- Adobe Flash
- Final Cut Pro
- Adobe After Effects
- PHP

## Professional Organizations

- American Institute of Graphic Artists (AIGA)** May 2009 - Present  
I am a member of the Minnesota branch of AIGA

## Experience

- NCO Group, Mendota Heights, Minnesota** February 2010 - Present  
Senior Technical Advisor
  - Troubleshoot technical problems for the Apple iPhone, iPad and iPod
  - Handle all manager requests
  - Determine the best resolution for the customer's satisfaction
- Brandspring Solutions, Eden Prairie, Minnesota** March 2009 - May 2009  
Freelance Contractor
  - Created booklets for car dealerships
  - Developed fliers for car dealerships
  - Designed game flier for the U of M Landscape Arboretum
- Proex Portraits, Apple Valley, Minnesota** July 2007 - May 2009  
Senior Photographer
  - Designed a new banner ad for in store use
  - Trained new photographers
  - Sold cameras and other merchandise

## Publications

- Marshall Cavendish International (S) Pte Ltd** October 2008  
Photograph used in a physics textbook for post secondary schools
- ABC news Australia** August 2008  
Photograph used in an anti-smoking article on their website
- Odsherred municipality in Denmark** November 2007  
Photograph used in anti-smoking article on their website

## Freelance

Freelance references available upon request